

## **RISK REGISTER**

In preparation for PNOC's initial ISO certification, the company had to identify attendant risks by using Potential Problem Analysis. The objective was to identify and anticipate potential problems that could affect company operations. These problems were then rated according to the likelihood of their occurrence and how severe the impact can be to the organization.

Clause 4.4 of ISO 9001:2015 on Quality Management System and Its Processes states that an organization MUST address the risks and opportunities as determined in accordance with the requirement of Clause 6.1 on Risk-based Thinking. This clause is essential for achieving an effective quality management system. Planning and implementing actions to address risks and opportunities establishes a basis for increasing the effectiveness of the quality management system, by achieving improved results and preventing negative effects.

From identifying problems, a Risk-based Thinking Training was held for employees, to be able to identify, evaluate, and mitigate risks brought about by problems that have been previously identified. The Risk Register was then used as a tool to document risks, propose actions to respond to these risks, and also as part of the company's good governance practice. A Business Continuity Plan was borne from this, to serve as the PNOC's guide in addressing risks that can have major effects on the functions and processes of the organization.

All these activities were conducted in compliance with requirements for ISO certification and based on ISO standards.