



PHILIPPINE NATIONAL OIL COMPANY

PNOC Building VI, Energy Center

Rizal Drive, BGC, Taguig City

Tel. No.: 8789 – 7662

www.philgeps.gov.ph / www.pnoc.com.ph

REQUEST FOR QUOTATION / PROPOSAL

The PHILIPPINE NATIONAL OIL COMPANY (PNOC) through its Bids and Awards Committee (BAC), invites all interested and PhilGEPS-registered suppliers / contractors / consultants to submit quotations / proposals for the following company requirements:

Date : **07 July 2026**
Project Title : **Supply, Delivery, Installation and Configuration of ICT Infrastructure Monitoring System Software**
Reference No. : **2026-07-084**
Total ABC : **Php 1,950,000.00**
Submission Deadline : **16 July 2026/9:00 AM**
Place of Delivery : **PNOC-Main Office, BGC, Taguig City**

Accomplished **Price Quotation/Proposal and Compliance Form** together with below listed documentary requirements and information may be submitted via:

Electronic Mail; Portable Document Format (PDF) copy to email
or address: newprocurement@pnoc.com.ph

Physical Submission **Sealed envelope to PNOC Procurement Management Division at the above address**

Documentary Requirements:

- Mayor's/Business Permit
- PhilGEPS Registration Number
- Latest Annual Income/Business Tax Return
- Omnibus Sworn Statement – Annex "A" (Unnotarized copy may be submitted prior to submission deadline, but the notarized one shall be submitted upon issuance of the Notice of Award)
- Price Quotation and Compliance Form

Additional Requirements:

- ISO 27001:2022 Certification
- SOC 2 Type 2 Certification
- Certification from the Distributor: The Bidder must provide a Distributor certification stating that the Bidder is a certified partner/reseller of the products and services being offered.
- Certification from the Manufacturer: specific to the project, stating that the bidder is authorized to resell and support that Network Monitoring Software being offered.

Additional Requirements after Award:

- Performance Security

The PNOC reserves the right to accept or reject any or all quotations/proposals or parts thereof, to waive formality therein or to accept such or to award any that are considered most advantageous to the company.

For any clarification, you may contact the Procurement Management Division at (02) 8789-7662 or send email to newprocurement@pnoc.com.ph / crgervacio@pnoc.com.ph.

Thank you.


ATTY. JOSEPHINE CASSANDRA J. CUI
Chairperson 
Bids and Awards Committee 

PRICE QUOTATION / PROPOSAL AND COMPLIANCE FORM

Supply, Delivery, Installation and Configuration of ICT Infrastructure Monitoring System Software

QTY	UOM	TECHNICAL SPECIFICATION/S	BRAND/MODEL	UNIT PRICE (P)	TOTAL AMOUNT (P)
1	Lot	Supply, Delivery, Installation and Configuration of ICT Infrastructure Monitoring System Software <i>Please see the attached Technical Specification and Requirements</i>			
Total amount of ABC: Php 1,950,000.00					
Delivery Schedule:		Within forty-five (45) calendar days from receipt of the Notice to Proceed (NTP).			
Delivery Place:		PNOC-Main Office, BGC, Taguig City			
		Quoted price should be inclusive of VAT and all applicable taxes.			
		Awarding on per lot basis/one (1) lot.			

TECHNICAL SPECIFICATION AND REQUIREMENTS

Feature / Parameter	Requirements Description
System Classification	Enterprise Network Infrastructure Performance, Server, and Traffic Analytics Management System.
Licensing Model	Perpetual Model (One-time upfront purchase for lifetime software usage and deployment rights). This perpetual requirement applies to the core NMS, its database, and all secondary applications, dependencies, plugins, or components required for full system operation. If any third-party or commercial license is necessary to achieve full functionality, its perpetual cost MUST be fully bundled and included in the bidder's proposal. The purchasing agency will not be liable for any post-award subscription or recurring licensing fees.
Monitored Core Nodes	Base license pool for Eighty (80) Core Nodes. Must utilize a strict host-based tracking metric where one (1) physical or virtual node (e.g., switch, router, hypervisor host, or server) consumes exactly one (1) license regardless of its interface, port, or internal sensor counts.
Administrative Access	Minimum of 2 simultaneous active user seats with granular Role-Based Access Controls (RBAC).
Software Maintenance	Includes Software Maintenance and Support that includes 24x7 global support, version updates, and security patches.

Feature / Parameter	Requirements Description
Host Server Hardware Footprint	Must deploy smoothly on an available physical host with: • CPU: Intel Xeon Silver 4214R (2.4 GHz, 12C/24T, 16.5 MB L3 Cache, 100W TDP) or exact equivalent. • RAM: Minimum 32 GB capacity. • Storage: Minimum 300 GB Local SSD or high-performance SAS partition. • Hypervisor: Native hosting compatibility for deployment inside Microsoft Hyper-V.
Operating System Support	Must support installation on either a 64-bit enterprise Windows Server Operating System or Enterprise Linux distributions (such as RHEL or Ubuntu Server LTS).
Discovery	Automated network scanning via SNMP (v1-v3), ICMP, and CIDR with filtering, rules, discovery reports, and scheduling. Supports Layer 2/VLAN discovery, automated detection of server services and flow/syslog-emitting devices, and bulk imports via CSV.
Mapping	Automated Layer 2/Layer 3 and traffic/flow-based topology mapping with category, template, and custom infrastructure/business views. Includes an interactive web map-maker with drawing tools and support for custom background images.
Device Status Monitoring	Continuous availability tracking via ICMP Ping or TCP status polling (for non-ICMP environments) with real-time SNMP performance/traffic monitoring and Service Level Management dashboards. Supports scheduled maintenance downtime and custom device types. Ability to schedule downtime to avoid unnecessary alerts during maintenance
Server Monitoring	Agentless tracking of CPU, memory, disk, and hardware health via SNMP, WMI, and CLI (Telnet/SSH). Natively monitors processes, Windows/system services, files/folders, and URLs with string content checks. Provides out-of-the-box VM and hypervisor monitoring (VMware, Hyper-V), custom script execution (PowerShell, Shell, VBScript, Python), and customizable SNMP/WMI/CLI performance monitoring. Monitoring of essential Microsoft services (Active Directory, MS SQL, IIS, ISA)
Router / WAN / Bandwidth Monitoring	Real-time interface monitoring for traffic, packet errors, and discards, with the ability to assign custom alias names and manage interfaces directly from the GUI. Tracks router CPU/memory, and supports interface rediscovery scanning and configurable transmit/receive limits. Includes hop-wise path visibility, VoIP/NetFlow monitoring, NBAR application traffic analysis, CBQoS packet drop parsing, bandwidth billing, and traffic shaping. Stores flow data for at least 3 months at 15-minute granularity

Feature / Parameter	Requirements Description
Disk, RAID and Storage Arrays Performance Monitoring	• Storage RAID Management: Physical assets (Controller, Fabric Ports, Disks) and Logical assets (LUNs, Volumes, RAID/Virtual groups, Partitions) tracking with status alerts. • Tape Library Management: Physical assets (Drives, Ports, Media Access, SCSI/Fibre ports) and Logical assets (Partitions, Movers) health tracking. • Storage Capacity Forecasting: Forecasting and planning metrics determined by growth trend and utilization profiles with scheduled alerts and trend reports. • Fabric Switch Management: Fabric switches summary, switch port details, WWN interconnect information, zoning metrics, and availability reports.
Switch Port Monitoring	GUI utility to manage ports (Manage/Unmanage, alias naming, utilization tracking, and rediscovery of newly added/deleted ports) with security rules to identify rogue devices, alert on broadcast storms, and automatically disable broadcasting ports. Configurable alert profiles and escalation rules based on severity and time.
UPS Monitoring	Real-time monitoring of UPS load, battery status, input/output voltage, and current, accessible via an exclusive snapshot status page.
Printer Monitoring	Centralized tracking of enterprise printer availability, toner status, and active operational error states.
Data Center Management	Includes an interactive 3D datacenter floor visualizer and a graphical rack builder tool paired with end-user centric infrastructure monitoring views.
Fault Management and Alerting	Features highly customizable dashboards, CCTV/plasma views, event-alarm correlation, color-coded/web alarms, alert suppression, and manual acknowledgment with operator notes. Processes log streams across Syslogs, Windows Event Logs, and SNMP traps with multi-channel alerting (SMS, email, Windows Events Logs, and smartphone interfaces) alongside time-based triggers and multi-tier alarm escalation workflows. Includes IT workflow automation to trigger remediation actions, restart services, and execute self-curing patches immediately upon alert states.
Troubleshooting and Remote Tools	• Diagnostic Tools: ICMP Ping, Traceroute, Switch Port Mapper, Real-time Graphs, Remote Task Manager, SNMP MIB Browser, and Syslog Viewer. • Remote Access: Telnet/SSH sessions, Terminal Sessions for Windows Servers, and secure Web Console access for network devices.

Feature / Parameter	Requirements Description
Reporting	Generates SLA, health, and availability/outage reports for servers, routers, and switches, including firewall-log server access tracking. Provides Top N reports for routers and servers (CPU, memory, disk, traffic) along with traffic, utilization, error, WAN RTT, forensic, and bandwidth capacity planning summaries. Supports peak-time filtering (e.g., 8:00 AM to 8:00 PM), user administrative audit trails, and scheduled or custom reporting with PDF, XLS, and CSV export, print, and email distribution. Customizable dashboards with real-time data on Key Performance Indicators (KPI's)
Compliance, Certifications, and Authorizations	Must hold and submit validation for: • ISO 27001:2022: Verifying product/manufacture information security compliance. • SOC 2 Type 2: Verifying operational security, service availability, and data confidentiality controls. • Certification from the Distributor: The Bidder must provide a Distributor certification stating that the Bidder is a certified partner/reseller of the products and services being offered. • Certification from the Manufacturer: specific to the project, stating that the bidder is authorized to resell and support that Network Monitoring Software being offered.
Deployment Strategy	The winning bidder handles initial VM setup, database initialization, automated discovery, threshold alerts, and notification profiles (Email, SMS, Trouble Tickets, RSS Feeds).
Testing & Sign-Off	User Acceptance Testing (UAT) to verify successful data ingestion, features, and configuration backups.
Knowledge Transfer	Technical, administrator-level platform operation training for up to six (6) designated MIS Personnel.
Completion Timeline	Complete license delivery, system setup, testing, and training within forty-five (45) calendar days from receipt of the Notice to Proceed (NTP).

TERMS AND CONDITIONS

1. Payment Terms: Government Terms - full payment upon completion of delivery/implementation, or subject to the conditions specified in the Scope of Works/Activities or Terms of Reference.
2. All entries shall be typed or written in a clear legible manner.
3. Bidder shall offer one (1) bid only. Alternative bids shall be rejected.
4. All prices offered herein are valid, binding and effective for THIRTY (30) calendar days upon issuance of this document.
5. As a general rule, price quotations to be denominated in Philippine Peso shall include all taxes, duties and/or levies payable.
6. In case of tie quotations, tie breaking shall be on draw lots or toss coin.
7. In case supplier pro forma quotation is submitted, conditions will be governed by the submitted signed Terms of Reference / Technical Specifications Sheet.

8. During evaluation of quotation/proposal, the project proponent may require additional documents to verify, validate and ascertain the compliance of the supplier/contractor or consultant.
9. Liquidated damages shall be imposed pursuant to Section 71.1.4 of RA 12009.

We undertake, if our Proposal is accepted, to supply/deliver the goods/services in accordance with the specifications and/or delivery schedule.

We agree to abide by this quotation/proposal for a period of thirty (30) calendar days, which is the price's validity period and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

Until a Contract or a Purchase Order is executed, this Quotation/Proposal shall be binding upon us. We understand that you are not bound to accept the lowest or any Proposal you may receive.

Signature over Printed Name	:	_____
Designation / Position	:	_____
Name of Organization	:	_____
Address	:	_____

Telephone/Mobile No.	:	_____
Email Address	:	_____
TIN	:	_____
PhilGEPS Registration Number	:	_____

INSTRUCTIONS AND PROCEDURES FOR ONLINE SUBMISSION OF QUOTATIONS/PROPOSALS FOR SMALL-VALUE PROCUREMENT

1. Interested bidders must submit proposal/quotation in portable document format (PDF) file via email address newprocurement@pnoc.com.ph

File format should be:

RFQREFERENCENO_NAME OF THE COMPANY.pdf
Example: RFQ202401001_XYZCompany.pdf

Note: RFQ Reference Number is located at the front page of the request for quotation.

Email Format Instructions:

- a. The subject line must indicate the RFQ Reference Number
- b. The email body must include the following details:
 - i. Project Title
 - ii. Name of the company and its authorized representative
 - iii. Contact details such as telephone/mobile number and email

address

Proposal/quotation must be in a PDF file only and must not exceed 25 MB.

2. Bidders will be immediately notified via email of the receipt of the proposal/quotation.
3. Proposal/quotation submitted late based on system timestamp will be automatically disqualified.
4. A bid opening will take place immediately after the deadline through video conferencing. The meeting link will be sent to participating bidders upon request.
5. Upon opening, the BAC shall verify the presence or absence of the specified requirements in the quotation/proposal. All eligible quotations/proposals will undergo further evaluation.
6. The award of contract shall be made to the Lowest Calculated Responsive Quotation or Highest Rated Responsive Bid, which complies with the minimum technical specifications and other terms and conditions. The result will be posted on the website and the official social media sites of PNOC.

Annex A

Omnibus Sworn Statement Form

[Note: The duly accomplished form shall be submitted with the Bid]

REPUBLIC OF THE PHILIPPINES)
CITY/MUNICIPALITY OF _____) S.S.

OMNIBUS SWORN STATEMENT

I, *[Name of Affiant]*, of legal age, *[Civil Status]*, *[Nationality]*, and with residence at *[Address of Affiant]*, after having been duly sworn in accordance with law, do hereby depose and state that:

1. *Select one, delete the others:*

- *If sole proprietorship:* I am the sole proprietor or authorized representative of *[Name of Bidder]* with office address at *[Address of Bidder]*;
- *If partnership, corporation, cooperative, or joint venture:* I am the duly authorized and designated representative of *[Name of Bidder]* with office address at *[Address of Bidder]*;
- *If individual consultant not registered under a sole proprietorship, in case of Consulting Services:* I am the individual consultant or authorized representative of *[Name of Bidder]* with office address at *[Address of Bidder]*;

2. *Select one, delete the others:*

- *If sole proprietorship:* As the owner and sole proprietor or authorized representative of *[Name of Bidder]*, I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for *[Project Title]* of the *[Name of the Procuring Entity]* *[insert "as supported by the attached duly notarized Special Power of Attorney" for authorized representative]*;
- *If partnership, corporation, cooperative, or joint venture:* I am granted full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for *[Project Title]* of the *[Name of the Procuring Entity]*, as supported by the attached duly notarized Special Power of Attorney, Board/Partnership Resolution, or Secretary's Certificate, whichever is applicable;
- *If individual consultant not registered under a sole proprietorship, in case of Consulting Services:* As the individual consultant or authorized representative of *[Name of Bidder]*, I have full power and authority to do, execute and perform any and all acts necessary to participate, submit the bid, and to sign and execute the ensuing contract for *[Project Title]* of the *[Name of the Procuring Entity]*, as supported by the attached duly notarized Special Power of Attorney for authorized representative;

3. *[Name of Bidder]* is not "blacklisted" or barred from bidding by the Government of the Philippines or any of its agencies, offices, corporations, or Local Government Units, foreign government/foreign or international financing institution whose blacklisting rules have been recognized by the Government Procurement Policy Board; by itself or by relation, membership, association, affiliation, or controlling interest with another blacklisted person or entity;

4. Each of the documents submitted in satisfaction of the bidding requirements is an authentic copy of the original, complete, and all statements and information provided therein are true and correct;
5. *[Name of Bidder]* is authorizing the Head of the Procuring Entity or its duly authorized representative(s) to verify all the documents submitted;
6. *Select one, delete the others:*
 - *If sole proprietorship* : The *[Name of Bidder]* and its spouse are not related by consanguinity or affinity up to the third civil degree to the Head of the Procuring Entity, Procurement Agent (if engaged), or the End-User or Implementing Unit, project consultants, head of the Project Management Office, or the members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat;
 - *If partnership* : The partnership itself and the partners of *[Name of Bidder]* are not related by consanguinity or affinity up to the third civil degree to the Head of the Procuring Entity, Procurement Agent (if engaged), or the End-User or Implementing Unit, project consultants, head of the Project Management Office, or the members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat;
 - *If cooperative*: The cooperative itself and members of the board of directors, general manager, or chief executive officer of *[Name of Bidder]* are not related by consanguinity or affinity up to the third civil degree to the Head of the Procuring Entity, Procurement Agent (if engaged), or the End-User or Implementing Unit, project consultants, head of the Project Management Office, or the members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat;
 - *If corporation, or joint venture*: The corporation or joint venture itself, and officers, directors, controlling stockholders and beneficial owners of *[Name of Bidder]* are not related by consanguinity or affinity up to the third civil degree to the Head of the Procuring Entity, Procurement Agent (if engaged), End-User or Implementing Unit, project consultants, head of the Project Management Office, or the members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat;
 - *If individual consultant not registered under a sole proprietorship, in case of Consulting Services*: The individual consultant and its spouse are not related by consanguinity or affinity up to the third civil degree to the Head of the Procuring Entity, Procurement Agent (if engaged), End-User or Implementing Unit, project consultants, head of the Project Management Office, or the members of the Bids and Awards Committee (BAC), the Technical Working Group, and the BAC Secretariat;
7. It is understood that failure to faithfully disclose its relationship with the Head of the Procuring Entity, members of the BAC, the TWG, and the BAC Secretariat, the head of the PMO or the end-user unit or implementing unit, and the project consultants of the Procuring Entity, or of the procurement agent by consanguinity or affinity up to the third civil degree, as well as its submission of beneficial ownership information containing false entries shall be subject to blacklisting under Section 100 of the Implementing Rules and Regulations (IRR) of Republic Act (RA) No. 12009, without prejudice to criminal and civil liabilities under applicable laws, including their accessory penalties, if any.

Select one, delete the rest:

- *In case of corporations: [Name of Bidder] declares its beneficial ownership information consistent with its updated General Information Sheet or Beneficial Ownership Declaration Form or any other document duly submitted to the SEC and has maintained a valid and updated file therein in compliance with Sections 20.2.9.1, 81, and 82 of the IRR of RA No. 12009.*
 - *In case of Foreign Bidders: [Name of Bidder] submitted an appropriate equivalent document in English issued by the country of the bidder concerned in accordance with Section 20.2.9.2 of the IRR of RA No. 12009.*
8. *[Name of Bidder] complies with existing labor laws and standards; and*
 9. *[Name of Bidder] is aware of and has undertaken the following responsibilities as a Bidder:*
 - a) *Carefully examine all of the Bidding Documents;*
 - b) *Acknowledge all conditions, local or otherwise, affecting the implementation of the Contract;*
 - c) *Made an estimate of the facilities available and needed for the contract to be bid, if any; and*
 - d) *Inquire or secure Supplemental Bid Bulletin(s) issued for the [Project Title].*
 10. *[Name of Bidder] did not give or pay directly or indirectly, any commission, amount, fee, or any form of consideration, pecuniary or otherwise, to any person or official, personnel or representative of the government in relation to any procurement project or activity.*
 11. *In case advance payment was made or given to [Name of Bidder], failure to perform or deliver any of the obligations and undertakings in the contract shall be sufficient grounds to constitute criminal liability under existing laws.*

IN WITNESS WHEREOF, I have hereunto set my hand this ____ day of ____, 20__ at _____, Philippines.

Duly authorized to sign the Bid for and behalf of:

[Insert Bidder's Name]

[Affiant's Signature over Printed Name]

[Position/Designation]

[Date]

JURAT

SUBSCRIBED AND SWORN to before me this ____ day of [month] [year] at [place of execution], Philippines. Affiant/s is/are personally known to me and was/were identified by me through competent evidence of identity as defined in the 2004 Rules on Notarial Practice (A.M. No. 02-8-13-SC). Affiant/s exhibited to me his/her [insert type of government identification card used], with his/her photograph and signature appearing thereon, with no. _____.

WITNESS MY HAND AND SEAL this ____ day of *[month]* *[year]*.

NAME OF NOTARY PUBLIC

Notarial Commission No. _____

Notary Public for _____ until _____

Roll of Attorneys No. _____

PTR No. __, *[date issued]*, *[place issued]*

IBP No. __, *[date issued]*, *[place issued]*

Doc. No. _____

Page No. _____

Book No. _____

Series of _____.